



Tim P. McCallum

Senior Vice President and Head of SF Business Account Management

Tim P. McCallum is Senior Vice President and Head of SF Business Account Management at Fannie Mae, reporting to the Executive Vice President and Head of Single Family. He leads the end-end strategy and relationship management for Fannie Mae's Single-Family's sellers and servicers, and digital product service providers.

Customer management services are available in multiple forms ranging from customized team support to contact center phone / email support, to self-serve options. This includes origination, pricing, credit, strategy, operations, marketing, technology, and servicing.

Specifically, Mr. McCallum is responsible for working with Fannie Mae's partners to drive strategic alignment with the customers and industry digital management providers C-Suite to ensure that business, mission, and financial goals are met or exceeded.

Previously, Mr. McCallum served as Vice President of Customer Management Solutions, Vice President of Real Estate Dispositions (REO, Short Sales, Third Party Sales and Deed in Lieu), Director of Short Sales, and Senior Manager of REO Alternative Disposition during his time at Fannie Mae since 2010.

Prior to joining Fannie Mae, Mr. McCallum held senior roles at Fiberlink Communications, Wilmington Finance, Mortgage Lenders Network, and Wells Fargo Financial.

Mr. McCallum has a Bachelor of Science in Finance with a Minor in Economics from The Pennsylvania State University.