



Abhishek Mittal

Vice President, Data Analytics and Operational Excellence

Abhishek is a reputed expert, thought leader in data analytics and driving operational change using advanced technologies. He has **18+ years of experience** in delivering sustainable business outcomes and transformation in financial services, regulatory compliance, legal and insurance domain across a wide variety of companies.

In his current role at **Wolters Kluwer**, Abhishek is responsible for driving business transformation and new product innovation by embedding data driven decision making in core operational processes. He leads a global team of process engineers, design thinkers, data scientists & domain experts to develop expert solutions for both internal processes as well new products for **\$1.1 Billion portfolio** to help customers meet their multi-jurisdictional legal and regulatory obligations.

Under Abhishek's leadership, his team has created analytical data foundation, machine learning environment, reusable AI capabilities and multiple data products. These capabilities and platforms have been used to transform old processes to **machine aided human expert based operating centers of excellence** in space of compliance, fulfillment and legal spend. Further w.r.t to data products, Abhishek has driven the creation of multiple AI based products in the market like [OneSumX Proviso](#) and [LegalView BillAnalyzer](#) resulting in creation of new P&L , AI patent and [AI leadership award](#).

Prior to joining Wolters Kluwer in 2012, Abhishek held a variety of **risk and information management roles** at **American Express**, where he led building of multiple capabilities related to risk model execution, customer marketing and commercial underwriting. He led the development of model development and deployment capability. During his tenure at American Express Abhishek led data science teams building **total structural risk models for the \$100 Billion** small business portfolio including deploying one of the first advanced machine learning algorithms in risk at the company.

Abhishek earned his Master's degree in Management from **IIT Bombay** and has a Bachelor's in Computer Science & Engineering. He has won industry awards in AI leadership, speaker at conferences like the Knowledge Graph and an active member of many forums like CDO Club and **MIT CISR Data Board**.