



COURTNEY THOMPSON

Chief Product Officer

Courtney is Chief Product Officer at mortgage servicing fintech leader Sagent, where she leads Sagent's homeowner-centered servicing transformation vision.

With nearly 2 decades in high-risk regulatory solution management, operations, innovation, and human-first strategies, Courtney joined Sagent after launching Consigliera, a boutique consultancy focused on revolutionizing mortgage servicing, by building bridges between financial institutions and the fintech community to deliver meaningful, connected, efficient solutions.

Prior to making technology her focus, Courtney was the SVP in charge of a Big Bank's best-in-class default mortgage operations team, delivering industry leading transparency into, and the strongest control environment around, the default mortgage servicing process. Passionate about servicing transformation, she led the Bank's partnerships with the fintech community through its mortgage specific fintech accelerator program.

Before Big Bank, she spent a decade in litigation, advisory, and consulting experience centered around consumer financial protection law, representing national banking institutions and non-bank servicers. Subsequently, she managed a legal team conducting comprehensive review of deficient servicing and foreclosure practices for 1 of 14 mortgage servicers subject to the OCC/OTC/FRB's 2013 Independent Foreclosure Review.